



RETURN POLICY

1. **IF YOU CAN NO LONGER KEEP THE ANIMAL YOU ADOPTED FROM PUC:**
PUC has a commitment to all its animals: to care for them for the lifetime of each animal. If an adopter is unwilling or unable to care for the animal for its entire lifetime, the adopter must contact PUC and arrange for the return of the animal to a location specified by PUC
2. **YOU CANNOT RETURN AN ANIMAL TO PUC WITHOUT PRIOR ARRANGEMENT.**
In the event that an adopter wishes to return the animal, the adopter must make prior arrangements with PUC regarding the date, time, and place of the return and cannot return the animal to any PUC affiliated locations without prior approval.
3. **THERE ARE NO REFUNDS UNDER ANY CIRCUMSTANCES**
The adoption fee is NON-REFUNDABLE. The adopter agrees that in the event that the animal is returned after the signing of PUC's Adoption Agreement, the adopter will need to pay a surrender fee of HK\$1000 to PUC. This fee is non-refundable under any circumstances, and also in the event that we have to return the animal.
4. **UNTIL YOU PASS THE ANIMAL BACK TO PUC, YOU MUST CONTINUE TO PROVIDE PROPER CARE FOR THE ANIMAL:**
Adopters are responsible for the proper care of the animal until the animal has been delivered to PUC, and agrees to take all necessary steps to ensure the safe return of the animal to PUC on the agreed location and time.
5. **YOU CANNOT TRANSFER THE ANIMAL WITHOUT PUC'S PRIOR APPROVAL:**
Adopters are not permitted under any circumstances to transfer permanent custody, ownership or possession of the animal to anyone, including family or friends or any entity or agency, without PUC's prior written approval.
6. **IF YOU FIND A SUITABLE ALTERNATIVE HOME:**
In the event that the adopter finds a suitable alternative home for the animal, the adopter must contact PUC with the name, address and phone number of the proposed new adopter. Any proposed new adopter is required to complete a PUC adoption application and obtain prior written approval from PUC.